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FAX NO : 703-746-7239
TO : Commissioner for Patents,
Mail Stop: Non Fee Amendment
FROM : Michael J. Marcin
DATE : July 13, 2004
SUBJECT : U.S. Patent Appln. Serial No. 09/888,955
for *System and Method for Determining*
the Root Cause of a Failure
Our Reference: 40101/02201

NUMBER OF PAGES INCLUDING COVER : 16

MESSAGE:

Please see attached.

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[40101/02201]

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s) : Calvin WHITE
Serial No. : 09/888,955
Filing Date : June 25, 2001
For : SYSTEM AND METHOD FOR DETERMINING THE ROOT CAUSE OF A FAILURE
Group Art Unit: : 2122
Examiner : Chuck O. Kendall

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450
Mail Stop: Non Fee Amendment

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I hereby certify that this paper is being facsimile transmitted to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, Fax (703) 746-7239 on the date shown below:

By:  Date: July 13, 2004
Michael J. Marcin, (Reg. No. 48,198)

TRANSMITTAL

SIR:

In response to the Office Action mailed May 14, 2004, please find an Amendment for filing in the above-identified application.

No fees are believed to be required. However, if any fees are required, please use the deposit account of **Fay Kaplun & Marcin, LLP**, Deposit Account No. 50-1492. A copy of this paper is enclosed for that purpose.

Respectfully submitted,


Michael J. Marcin, Reg. No. 48,198

Dated: July 13, 2004

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[40101/02201]

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s) : Calvin WHITE

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Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450**AMENDMENT**

SIR:

In response to the Office Action dated May 14, 2004, Applicant hereby submits the following amendments and remarks.